

MBTA System Orientation Training

The MBTA has developed a System Orientation training designed to familiarize seniors and customers with disabilities with the MBTA's fixed-route network of buses and subways.

The training will include both a presentation and a hands-on section. During the training you'll learn about:

- Trip planning
- Boarding and exiting buses and trains
- Customer & Operator responsibilities
- And much more

We provide small group trainings geared towards seniors and customers with disabilities, and one designed specifically for customers with visual disabilities. Trainings occur several times a month.

Travel Training

Travel Training is individualized, one-to-one or small group, training on the safe use of public transit for some or all of one's travel within a public transit service area. Travel Training includes trip planning, bus schedule reading, safety skills, and other components of transit use, as well as actual practice using the bus and/or subway system to the destinations of your choice.

Travel training can increase your independence, save you money, and allow you more flexibility in your travel options. Travel training provides you the opportunity to learn, review, and practice skills needed for the safe use of the public transit system. The Travel Trainer will travel with you while you gain skills and confidence allowing you to learn at your own pace with less anxiety.

Travel Training Referral Form

Name/Nombre: _____

Address/Dirección: _____

City/Zip/Ciudad/Código Postal: _____

Phone number(s)/Número(s) de Teléfono: _____

Date of Birth/Fecha de Nacimiento _____

E-mail/Correo electrónico: _____

Emergency contact/Contacto de Emergencia: _____

Relationship/Relación: _____

Staff Name/Nombre del Trabajador(a): _____

Agency or organization/Agencia u organización: _____

Phone number/Número de teléfono: _____

Purpose of Contact: __ System Orientation/Orientación al Sistema
__ Individual Travel Instruction/Instrucción Individual __ Other/Otro

If "Other", please specify/Si "Otro", por favor explique:

How does the individual currently get around?/¿Cómo viaja ahora?

Is that also an option for traveling to services/training/job?

___ Yes/Sí ___ No ___ Sometimes/A veces

If sometimes, please explain/Si a veces, por favor explique:

Submit form by/Entrega por: e-mail a: kelleyc@innovativeparadigms.com

or/o lindasa@innovativeparadigms.com

fax: 617-337-2737 or mail to/o por correo a:

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