MBTA System Orientation Training
The MBTA has developed a System Orientation training designed to familiarize seniors and customers with disabilities with the MBTA's fixed-route network of buses and subways.

The training will include both a presentation and a hands-on section. During the training you’ll learn about:

• Trip planning
• Boarding and exiting buses and trains
• Customer & Operator responsibilities
• And much more

We provide small group trainings geared towards seniors and customers with disabilities, and one designed specifically for customers with visual disabilities. Trainings occur several times a month.

Travel Training
Travel Training is individualized, one-to-one or small group, training on the safe use of public transit for some or all of one’s travel within a public transit service area. Travel Training includes trip planning, bus schedule reading, safety skills, and other components of transit use, as well as actual practice using the bus and/or subway system to the destinations of your choice.

Travel training can increase your independence, save you money, and allow you more flexibility in your travel options. Travel training provides you the opportunity to learn, review, and practice skills needed for the safe use of the public transit system. The Travel Trainer will travel with you while you gain skills and confidence allowing you to learn at your own pace with less anxiety.
Travel Training Referral Form

Name/Nombre:_______________________________________________________
Address/Dirección: ________________________________________________
City/Zip/Ciudad/Código Postal: ______________________________________
Phone number(s)/Número(s) de Teléfono: ______________________________
Date of Birth/Fecha de Nacimiento___________________________________
E-mail/Correo electrónico: __________________________________________
Emergency contact/Contacto de Emergencia:___________________________
Relationship/Relación:______________________________________________
Staff Name/Nombre del Trabajador(a): _________________________________
Agency or organization/Agencia u organización: _________________________
Phone number/Número de teléfono: _________________________________
Purpose of Contact: __System Orientation/Orientación al Sistema
__Individual Travel Instruction/Instrucción Individual __Other/Otro
If “Other”, please specify/Si “Otro”, por favor explique:
_________________________________________________________________
How does the individual currently get around/?¿Cómo viaja ahora?
_________________________________________________________________
Is that also an option for traveling to services/training/job?
___Yes/Sí ___No ___Sometimes/A veces
If sometimes, please explain/Si a veces, por favor explique:
_________________________________________________________________
Submit form by/Entrega por: e-mail a: kelleyc@innovativeparadigms.com
or/o lindasa@innovativeparadigms.com
fax: 617-337-2737 or mail to/o por correo a:
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